

Transition Quality Assurance System (TQAS)

GREEN

Adherence to TQAS is maintained

AMBER

Issues of non-adherence to TQAS have been identified

RED

Serious or recurring issues of non-adherence to TQAS have been identified

TQAS Governance Classification System – Community Training Centres (CTC)

	GREEN STATUS
CTC	<p>Contractor can have their contract renewed in line with operating procedures for the programme</p> <p>In line with their contract the contractor;</p> <ul style="list-style-type: none"> • Can continue to deliver training • May continue to allow learners join or start courses operated by them.

	AMBER STATUS
CTC	<ul style="list-style-type: none"> • Contractor will be required to carry out corrective action and provide satisfactory assurances about future compliance • Existing training courses/agreements may be subject to additional programme monitoring/reviews and QA monitoring and audits • Contractor cannot start or allow learners to join the training programme • Incidents of Amber status will form part of the programme review process and the annual agreement renewal process.

	RED STATUS
CTC	<ul style="list-style-type: none"> • The ETB Training Centre will issue written notice in line with the specific contract clause and/or other relevant sections of contract agreement, for non-conformances or breaches to be remedied (if capable of remedy) within a specified time period • Contractor cannot start or allow learners to join the training programme • Contractor may receive notice from the ETB Training Centre in line with the specific contract clauses and/or other relevant contract sections, that the contract will be terminated • Contractor will not be accepted as a sub-contractor for contracts and/or tenders or as a third party provider to another ETB Training Centre Second Provider for a specified period of not more than 3 years • The contract will not be renewed by the ETB Training Centre for the duration specified for the sanction imposed • Contractor will not be awarded any further training contracts by the ETB Training Centre for a specified period of not more than 3 years.



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